

ABOUT TURNSIGNAL

TurnSignl is a mobile app that allows drivers to chat face-to-face with an attorney when they're pulled over or in an auto accident.

Attorneys on TurnSignl are experts in personal injury and criminal law, and trained to help ease anxiety and reduce tension during these interactions.

TurnSignl's mission is to protect drivers' civil rights, de-escalate roadside interactions, and ensure both drivers and law enforcement officers return home safely.

HOW TO USE THE APP

Now you can access live, on-demand legal guidance when you're driving thanks to your employer & TurnSignl.

Redeem your membership — **with no code required** — just accept your email invitation, download the app using your member ID, and you'll be ready to hit the road.

- **Step 1:** Check your email for an invitation to activate your subscription.
- **Step 2:** Accept the invite, download the app & allow all permissions.
- **Step 3:** Get driving!
- **Step 4:** Questions? Can't find your invitation? Visit the enrollment page below!

www.turnsignl.com/legal-ease

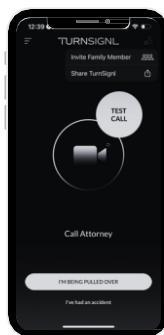
ACCESS YOUR FREE FAMILY



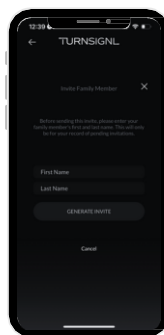
With our Family Plan, add up to 5 family members or loved ones to the TurnSignl platform — directly from the app — for FREE!



Step 1



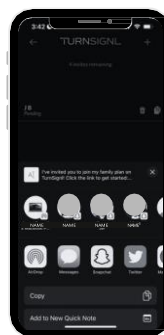
Step 2



Step 3



Step 4



Step 5



Ready to get started? Get in touch with our team and learn more on the next page!

Contact TurnSignl



For questions about your subscription, how to use the app, or other Frequently Asked Questions about your TurnSignl benefit, please visit our website or reach out to our Customer Support team:

- **Email:** support@turnsignl.com
- **Phone:** 612-812-0085
- **Mailing Address:** 34 13th Ave NE, Unit 104A | Minneapolis, MN 55413

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"I really appreciate this app. I was unable to record on my phone because of my storage and the piece of conversation that TurnSignl recorded was crucial."

"Thank you! Having that extra layer of protection by the interaction being recorded with a lawyer present definitely made me feel more safe dealing with a police officer."

"I have not used TurnSignl for a call yet. But my experience has been good so far... and I appreciate the added peace of mind I have when I'm out on the road."

"Having the option to use TurnSignl de-escalated the entire situation which avoided a situation that could have been much worse. I am so grateful for this service."

support@turnsignl.com

Check the next page for answers to frequently asked questions about the platform.

SCHEDULE OF BENEFITS

Coverage	Maximum Benefits	
	Participating Attorney	Non-Participating Attorney
Advice and Consultation		
• LegalEASE Helpline	Covered	N/A
• Initial Law Office Consultation one hour per calendar quarter	Covered	N/A
• Review of Simple Documents Review of documentation up to 6 pages	Covered	N/A
Miscellaneous Law Office Services		
• Legal Services for any non-excluded legal matter not specifically covered in the Schedule of Benefits up to 10 hours per year	Paid in Full	\$60/hour
• Discounted Legal Services for any non-excluded legal matter	25% discount on Participating Attorney's hourly rates	N/A
Consumer Matters		
• Document Preparation		
Simple Deed	Paid in Full	\$65
Promissory Note	Paid in Full	\$55
Consumer Dispute Correspondence	Paid in Full	\$55
Installment Sales Agreement	Paid in Full	\$55
Simple Affidavit	Paid in Full	\$55
General Power of Attorney	Paid in Full	\$55
Lease Agreement - <i>Tenant Only</i>	Paid in Full	\$65
Time Share Agreement	Paid in Full	\$55
• Life Insurance Claim	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Consumer Dispute	Paid in Full	\$595
• Small Claims Court Representation	Paid in Full	\$850
• Construction/Renovation/Home Repair Dispute	Paid in Full	\$895
• Mail Order or Internet Purchase Dispute	Paid in Full	\$300
• Bank Fee Dispute	Paid in Full	\$300
• First-time Vehicle Buyer	Paid in Full	\$300
• Vehicle Repair and Lemon Law Litigation	Paid in Full	\$300
• Cell Phone Contract Dispute		
Contract review up to 25 pages	Paid in Full	\$300
Representation	Paid in Full	\$300
• Personal Property Protection	Paid in Full	\$300
• Warranty Dispute		
Warranty review up to 25 pages	Paid in Full	\$300
Representation	Paid in Full	\$300
• Health Care Coverage Dispute and Records Office consultation up to 5 hours	Paid in Full	\$300

Review of Health Care Policy	Paid in Full	\$300
Review/preparation of document up to 6 pages	Paid in Full	\$300

Estate Planning		
• Will or Codicil	Paid in Full	\$80
• Complex Will	Paid in Full	\$310
• Living Will/Health Care or Advance Directive	Paid in Full	\$55
• Health Care or Medical Power of Attorney	Paid in Full	\$55
• Revocable or Irrevocable Living Trust Document	Paid in Full	\$310
• Probate of Small Estate	Paid in Full up to 2 hours	\$120

Elder Matters		
• Elder Parent Will Preparation	Paid in Full	\$80
• Elder Parent Living Will/Health Care or Advance Directive	Paid in Full	\$55
• Elder Parent Durable Financial Power of Attorney	Member co-pay \$45 per document	N/A
• Elder Parent Health Care or Medical Power of Attorney	Member co-pay \$45 per document	N/A
• Elder Law Matters	Paid in Full	\$425

Residential Matters		
• Purchase of Primary Residence	Paid in Full	\$490
• Sale of Primary Residence	Paid in Full	\$365
• Refinancing of Primary Residence	Paid in Full	\$385
• First Time Home-Buyer	Paid in Full	\$425
• Vacation or Investment Home Purchase/Sale/Refinancing	Paid in Full	\$425
• Home Equity Loan Assistance	Paid in Full	\$360
• Property Tax Assessment	Paid in Full	\$360
• Property Tax Dispute	Paid in Full	\$360
• Tenant Dispute	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Tenant Security Deposit Dispute	Paid in Full	\$850
• Landlord Dispute with Tenant	Paid in Full	\$595
• Pre-litigation activities	Paid in Full	\$595
• Trial Representation	Paid in Full	\$595
• Security Deposit Dispute with Tenant	Paid in Full	\$595
• Construction Defect Dispute	Paid in Full	\$425
• Neighbor Dispute	Paid in Full	\$765
• Noise Reduction Dispute	Paid in Full	\$765
• Boundary or Title Dispute	Paid in Full	\$595
• Zoning Application	Paid in Full	\$595
• Real Estate Dispute	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*

Financial Matters		
• Debt Collection Defense	Paid in Full	\$425
Pre-litigation Defense activities	Paid in Full	\$850
Trial Defense	Paid in Full	\$850
• Garnishment Defense	Paid in Full	\$850
• Bankruptcy (Chapter 7 or 13)	Paid in Full	\$935
• Foreclosure	Paid in Full	\$680
• Tax Audit	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Tax Defense	Paid in Full	\$850
• Student Loan Refinancing/Collection Defense	Paid in Full	\$420
• Repossession Defense	Paid in Full	\$850

Family Matters		
• Separation, Divorce, Civil Annulment	Paid in Full	\$595
Uncontested Separation or Civil Annulment	Paid in Full	\$595
Consent/default Divorce	Paid in Full	\$595
Uncontested Divorce	Paid in Full up to 28.5 hours subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
Contested Divorce, as defined	Paid in Full up to 28.5 hours subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Post-Divorce Proceedings, as defined	Paid in Full up to 28.5 hours subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Prenuptial Agreement	Paid in Full	\$680
• Name Change	Paid in Full	\$255
• Surrogacy Representation	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Guardianship/Conservatorship	Uncontested: Paid in Full	\$365
	Contested: Paid in Full	\$765
• Governmental Agency Adoption	Uncontested: Paid in Full	\$365
	Contested: Paid in Full	\$765
• Stepparent Adoption	Uncontested: Paid in Full	\$365
	Contested: Paid in Full	\$765
• Child Custody/Support Proceeding Involving Never-Married or Never-Partnered Parents	Paid in Full up to 28.5 hours subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Protection from Domestic Violence	Paid in Full	\$595
• Juvenile Court Proceeding	Paid in Full	\$470
• School Administrative Proceeding	Paid in Full	\$425
• Immigration Assistance	Paid in Full up to 10 hours	\$595
• Parental Responsibility Matters	Paid in Full	\$595

Civil Matters		
• Civil Litigation Defense	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*

• Incompetency Defense	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Administrative Hearing Representation	Paid in Full subject to Managed Case Rules*	\$1,275 maximum subject to Managed Case Rules*
• Discounted Contingency Fees	10% discount on state maximum, or a maximum of 29% pre-trial, 36% at trial, or 40% in an appeal	N/A
• Mediation	10% discount on Mediator's hourly rates	N/A

Criminal Defense		
• Traffic Ticket	Paid in Full	\$215
• Serious Traffic Matter (resulting in suspension or revocation of license)	Paid in Full	\$425
• Administrative Proceeding (regarding suspension or revocation of license)	Paid in Full	\$255
• Habeas Corpus Proceeding	Paid in Full	\$850
• Misdemeanor Defense	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• DUI/DWI Defense	Paid in Full subject to Managed Case Rules*	\$1,700 maximum subject to Managed Case Rules*
• Restraining Order Assistance	Paid in Full	\$425

* Managed Case Rules

In cases requiring more attorney time than covered by the standard Participating Attorney maximum fee, Managed Case Rules may be used to approve additional coverage beyond the standard Participating Attorney maximum fees. Managed Case Rules are also used to ensure that Non-Participating Attorney fees are reasonable and customary. Managed Case Rules provide protection for You by limiting or preventing additional charges that You would otherwise be responsible for. Managed Case Rules may be enacted prior to or after the initial consultation. Managed Case Rules require the following:

1. You should contact the Member Service Center prior to proceeding with an attorney. If You understand from the attorney that there may be additional charges beyond the covered charges under the Policy, call the Member Service Center. If You do not contact the Member Service Center prior to proceeding with the attorney, then You may be responsible for those additional charges beyond the covered charges under the Policy, even on a Paid In Full benefit.
2. If it is determined that the complexity of the case may require additional hours beyond the standard Participating Attorney maximum, or that the Non-Participating Attorney charges are higher than reasonable and customary fees, the attorney must provide a written estimate of fees reflecting their best judgment as to the likely cost of legal services based on the expected conduct of the case.
3. We will set a maximum attorney fee that takes into consideration the reasonable level of reimbursement of the proceeding and the proposed litigation strategy. Fees as a result of services in excess of the maximum attorney fee are Your responsibility.



COVERED SERVICES

The following is a list of Covered Services available, in addition to the services described in your Certificate of Coverage.

FINANCIAL ADVISOR

Coverage includes a financial counseling Service for Member, and Covered Family Members.

Financial Helpline

Consultation with legal or financial professionals by toll-free telephone during normal business hours. Calls can relate to investment strategies, debt matters, budgeting or any personal financial planning question.

IDENTITY THEFT PREVENTION/RECOVERY ASSISTANCE

Coverage includes a basic Identity Theft HelpLine Service as well as a comprehensive Online Identity Theft Prevention and Assistance Service for Member, and Covered Family Members.

Advice and Consultation

Telephone consultations (10 per year) with a Trained Identity Theft Recovery Specialist.

Additional Benefits

- a) Personal Recovery Kit – designed to walk a victim of identity theft step-by-step through the process of recovery (designed to be utilized in conjunction with the consultations with the Recovery Specialist).
- b) Recovery Letter preparation by plan attorney – a plan attorney will draft the simple affidavits to submit to specific agencies and organizations needed to establish the theft of your identity and prevent further loss of your identity and credit rating.
- c) Review of necessary recovery legal documents (up to 6 pages each).